



Not So Odd Couple

“ Clinical Accountability of Charging”

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Providence Health and Service: Revenue Integrity- Chargemaster Liaison

Evan Martin:

Legacy Health: Director of Patient Business Services



Overview

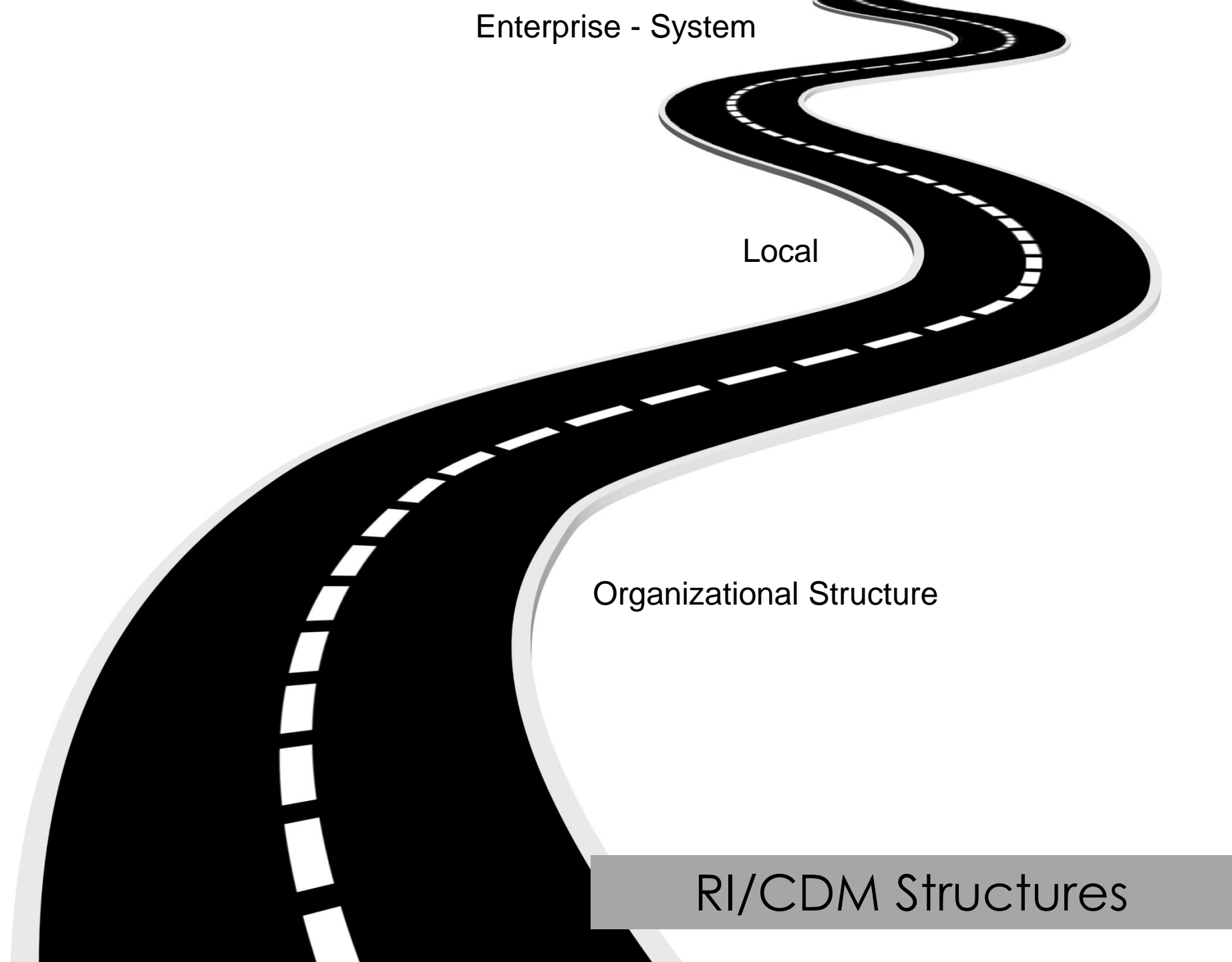
- RI/CDM Structures
- Clinical Governance and Compliance
- Clinician Responsibilities
- Managerial Responsibilities
- Clinical Department Charge Reconciliation

Enterprise - System

Local

Organizational Structure

RI/CDM Structures





Clinical Governance / Compliance

- Enterprise Clinical Optimization (ECO)
- Compliance/ Revenue Integrity Governance
- Service Line Specialty Governance
 - (i.e. Respiratory Therapy or Lab)



Clinician Responsibilities

- Timely documentation
- Order compliance
- Service line accounts for auditing and reporting
- How we got buy in



Managerial Responsibilities

- Accounts for accurate daily charging
- Revenue reconciliation
- Education to clinical staff on discrepancies found
- Accountable to attend service line governance
- Enforcement of policies and procedures
- How we got buy in



Clinical Department Charge Reconciliation

- Manager/designee understands baselines
- Auditing all charges
- Workqueues
- Track findings and provide education report
- Long-term support
- How we got buy in



Questions?